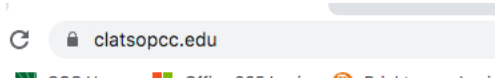


How to Reset Your Password for CCC email, MyCCC, Brightspace, and Library Databases

CCC email, MyCCC, Brightspace, and Library Databases all use the same student username and password. When a student resets their password, it changes their login for all of these platforms.

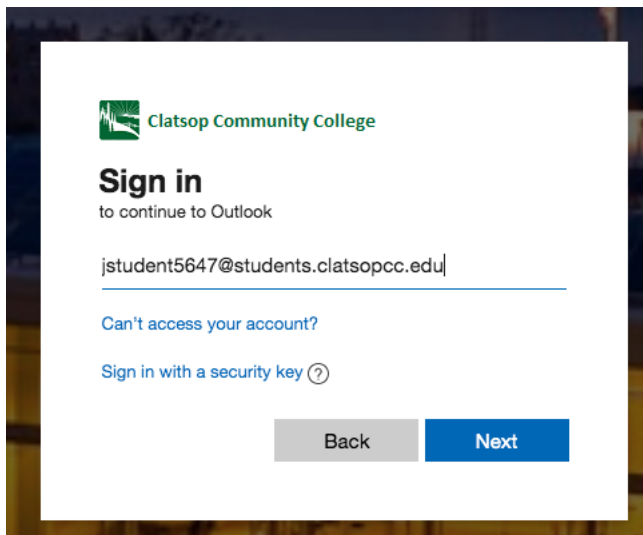
1. To change your password, start at any clatsopcc.edu webpage.



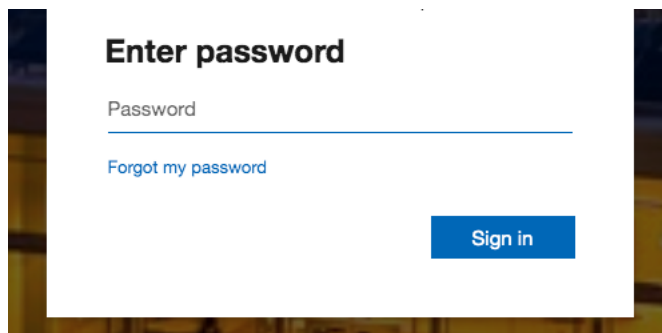
2. Just to the right underneath the address bar, go to the CCC EMAIL link.



3. Use your CCC username and press 'Next.' Note: see below if you don't know your student username.



4. Press the 'Forgot my password' link.



5. Fill in the form to prove you aren't a bot.

Get back into your account

Who are you?

To recover your account, begin by entering your email or username and the characters in the picture or audio below.

Email or Username:

jstudnet5647@students.clatsopcc.edu

Example: user@contoso.onmicrosoft.com or user@contoso.com



534XV

Enter the characters in the picture or the words in the audio.

Next

Cancel

6. Select 'I forgot my password' and press 'Next.'

Get back into your account

Why are you having trouble signing in?

I forgot my password

No worries, we'll help you to reset your password using the security info you registered with us.

I know my password, but still can't sign in

This might happen because you tried signing in with an incorrect password too many times.

If you choose this option, you'll keep your existing password and we'll unlock your account so you can sign in again.

Next

Cancel

7. Select your preferred contact method

Please choose the contact method we should use to reach you.

Email my alternate email

Text my mobile phone

Call my mobile phone

Answer my security questions

8. Enter the code that was sent to your email or device (or answer security questions), and press 'Next.'

Email my alternate email

Text my mobile phone

Call my mobile phone

Answer my security questions

We've sent you a text message containing a verification code to your phone.

625545

[Next](#) [Try again](#) [Contact your administrator](#)

9. Choose a new password, but remember that it's the password for MyCCC, CCC email, Brightspace, and Library databases. Press 'Finish.'

verification step 1 ✓ > **choose a new password**

* Enter new password:

* Confirm new password:

[Finish](#) [Cancel](#)

* Enter new password:

* Confirm new password:

[Finish](#) [Cancel](#)

10. Your password has been reset. You can now access CCC email, MyCCC, Brightspace, and Library databases—all with the same username and password.



Get back into your account

✔ Your password has been reset

To sign in with your new password, [click here](#).

What's My Username?

For students who enrolled before June 15, 2020, the username is first initial, last name, last four digits of student ID#, and @students.clatsopcc.edu (**example: bsmith5453@students.clatsopcc.edu**); for students who enrolled after June 15th, 2020, the username is firstname.lastname@students.clatsopcc.edu (**example: barbara.smith@students.clatsopcc.edu**).