

PUBLIC COMPLAINTS

When a member of the public has a complaint, every effort should be made to resolve the problem as close to the source as possible. The College will make every effort to insure that problems are fully explored while the privacy of the individual(s) involved is respected.

If the issue(s) cannot be resolved informally, the person(s) involved may avail themselves of administrative channels described in College procedures.

Issues involving discrimination by legal definition, that include, but are not limited to affirmative action, Americans with Disabilities Act, equal opportunity, sexual harassment, or other forms of harassment, should contact the Affirmative Action Officer.

Procedures to file a formal grievance may be found in the President's Office.

END OF POLICY

Legal Reference:

ORS 192.610 - 192.690