

STUDENT COMPLAINT RESOLUTION POLICY

When a student of the College has a complaint or grievance, every effort should be made to resolve the problem as close to the source as possible before initiating formal grievance steps. The College will make every effort to insure that problems are fully explored while the privacy of the individuals involved is respected.

The College will provide procedures to assist students in resolving questions, comments, and complaints quickly and effectively. Such procedures will include informal means of resolution as well as formal methods. Information regarding complaint processes will be made available at each campus site

END OF POLICY

Legal Reference:

ORS Chapter 341

See also:

6.220P Student Complaint Resolution Procedure

1.001 Discrimination Complaint

1.001P Discrimination Complaint Procedure

1.002 Harassment Complaint